ROBERT THOMAS

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TECHNOLOGY CONSULTANT | SYSTEM MANAGER | NETWORK ADMINISTRATOR

Computer and networking technology expert with experience in resolving computer hardware, software, and system challenges for diverse clientele. Ability and familiarity with multiple industries, including legal, financial, insurance, medical, manufacturing, entertainment, and the military. Project manager focused on continuous learning, setting strategic objectives, developing forward-thinking initiatives, and delivering an exceptional technology experience to clients.

CORE COMPETENCIES

- Creative Problem Solving
- Project Management
- Resource Maximization
- Supervision Skills

- Communication Abilities
- Leadership Skills
- Long-Term Planning
- Team Collaborations

- Multi-Tasking Skills
- Schedule Management
- Process Enhancements
- Customer Service Skills

PROFESSIONAL HISTORY

ROBERT THOMAS TECHNOLOGIES, Owner, San Rafael, CA   2008 – Present
- Utilize technology capabilities and managerial expertise to act as a technology consultant providing installation, support, and security services for PC, Mac and Linux based systems.
- ***Key Accomplishment***: Created a Python script using the boto package for interfacing with Amazon AWS. Overall project goal was to create scheduled snapshots of a Linux WordPress host that required 100% uptime. Final project resulted in a mirrored Word Press server and an automated snapshot solution.

ROOTS OF PEACE, Director of Technology, San Rafael, CA   2010 – 2016
- Served as the integral technology leader within the organization, utilizing a hands-on approach to managing global technology initiatives and resolving daily challenges.
- Migrated existing Movable Type website to WordPress and developed a new design. Created WordPress plugin for adding custom taxonomies and post types.
- ***Key Accomplishment***: Successfully migrated email system to Microsoft Exchange Online, creating an "In-Place Holds" and "eDiscovery searches" for mailboxes that needed archival. New system increased efficiencies and positioned the organization for future growth and expansion.

SONOMA VALLEY BANK, Vice President and CIO, Sonoma, CA   2000 – 2007
- Spearheaded all IT related technologies and functions of the organization, including direct responsibility for the security of bank data and customer information residing on bank servers.
- Enhanced security through the development and deployment of in-house solutions, saving the organization $30K. Installed "bundled" redundant T1 circuits and 3DES VPNs between the corporate office and all branches, which resulted in increased bandwidth, security, and fault tolerance.
- ***Key Accomplishment***: Retired all NetWare servers and migrated to a Windows Domain using custom scripts. Saved $10K compared to a typical on-premise migration, and took only minutes to complete. Modified servers and workstations were distributed across five different locations in California.

EDUCATION

Associate of Applied Science – Electronics Technology, Heald Institute of Technology
Graduated with honors, 100% attendance and 4.0 GPA

Technology Skills

Web Technologies	Applications
AWS, HTML5/CSS3, JavaScript/jQuery, PHP, Python, MySQL/MariaDB, Apache, Git/GitHub	MS Exchange, Office, SharePoint, InfoPath Designer, PhpStorm, Photoshop, InDesign, Illustrator